

DEAR HOUSEHOLDER / BUSINESS OWNER

☐ Your bin **WAS** collected today, however we experienced the following problems:

☐ Your bin **WAS NOT** collected today, due to the following reasons:

☐ It contained the item/s indicated below - please do not place in this bin

☐ Non-Recyclable Items ☐ Timber/Soil ☐ Unbagged Garbage

☐ Garbage/Bagged Recyclables ☐ Wire/string ☐ Liquid/hazardous waste

☐ Renovation Materials/Rubble ☐ Textiles ☐ Other _____

☐ Animal attack/vandalism - *please reinstate & contact council to arrange collection*

☐ Bin damaged & unsafe to empty - *please contact council to arrange a replacement*

☐ Bin too heavy - *please reduce the bin's weight before the next collection*

☐ Bin overfull and likely to spill - *please ensure lid is closed for future collections*

☐ Contained oversized item - *please make other arrangements for this item's disposal*

☐ Contents jammed - *please loosen contents or cut-up items to better fit in bin*

☐ Not a council-issued bin - *please contact council to arrange a service & bin delivery*

☐ Access obstructed - *must be 50cm from other bins & 1m from poles, trees & cars*

☐ Bin out of reach - *please place bin within 1m of the kerb*

☐ Bin was the wrong way around - *handle must face away from the kerb*

☐ Please leave your bin here for future collections so it can be emptied safely, as your